Patent - 6,985,879

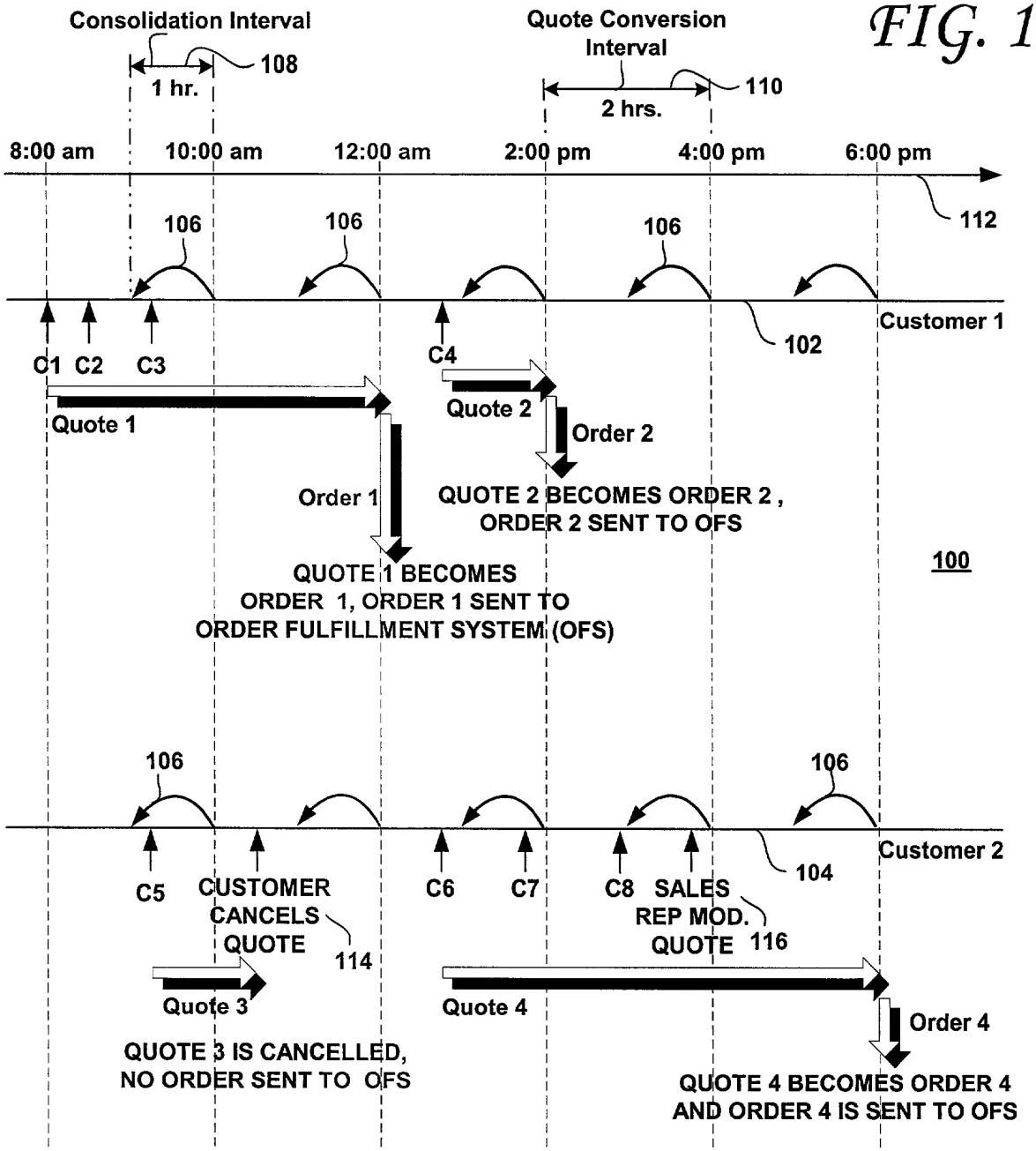

FIG. 1

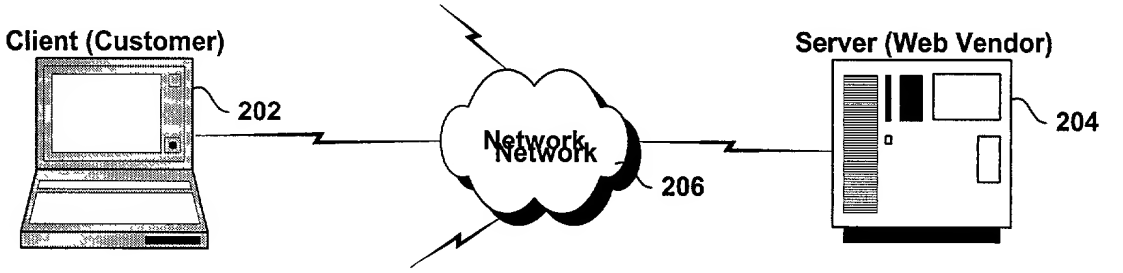

FIG. 2

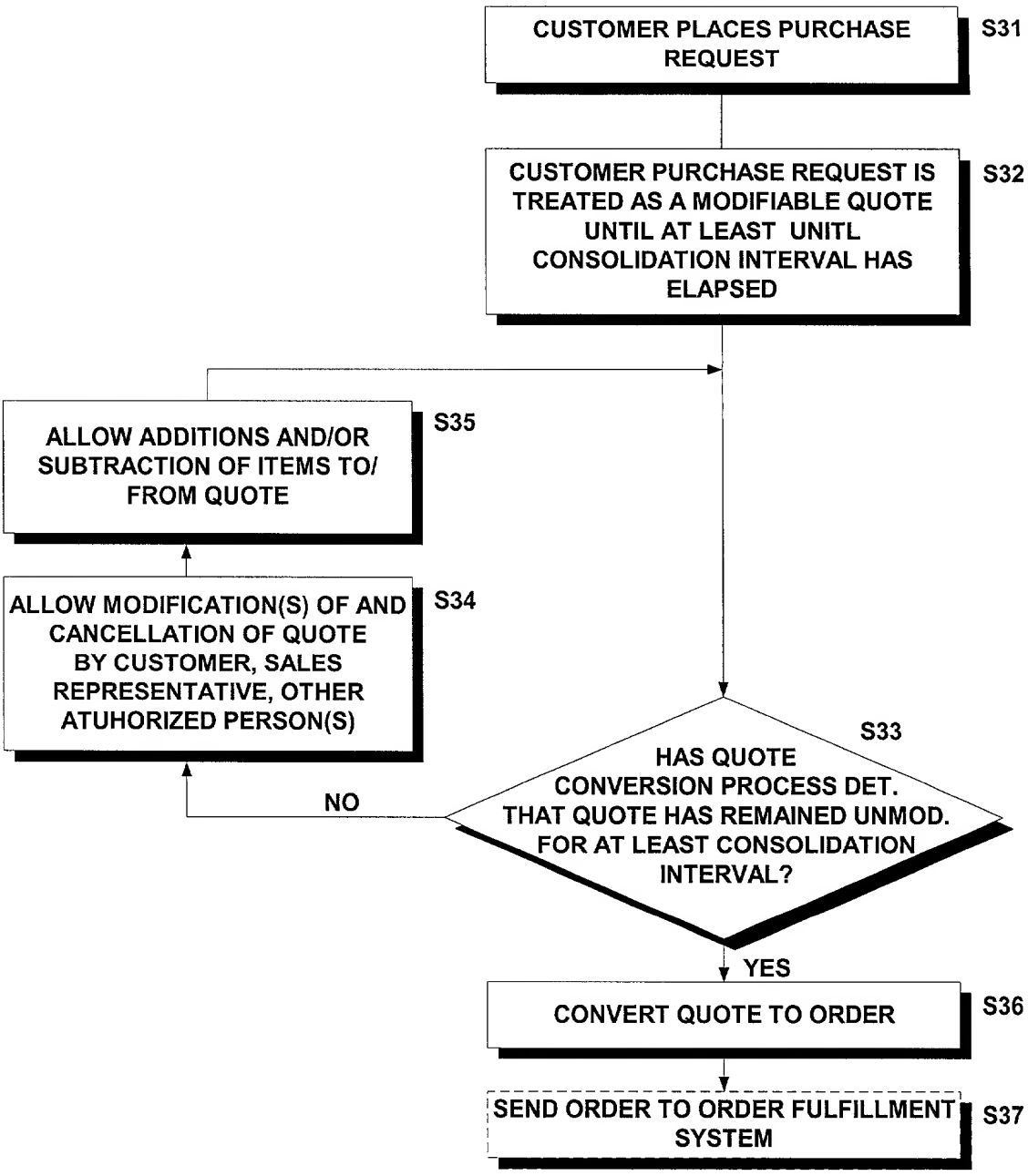
CUSTOMER PLACES PURCHASE REQUEST
S31
CUSTOMER PURCHASE REQUEST IS TREATED AS A MODIFIABLE QUOTE UNTIL AT LEAST UNITL CONSOLIDATION INTERVAL HAS ELAPSED
S32
ALLOW ADDITIONS AND/OR SUBTRACTION OF ITEMS TO/ FROM QUOTE
S35
ALLOW MODIFICATION(S) OF AND CANCELLATION OF QUOTE BY CUSTOMER, SALES REPRESENTATIVE, OTHER ATUHORIZED PERSON(S)
S34
S33
HAS QUOTE CONVERSION PROCESS DET. THAT QUOTE HAS REMAINED UNMOD. FOR AT LEAST CONSOLIDATION INTERVAL?
NO
YES
CONVERT QUOTE TO ORDER
S36
SEND ORDER TO ORDER FULFILLMENT SYSTEM
S37

FIG. 3

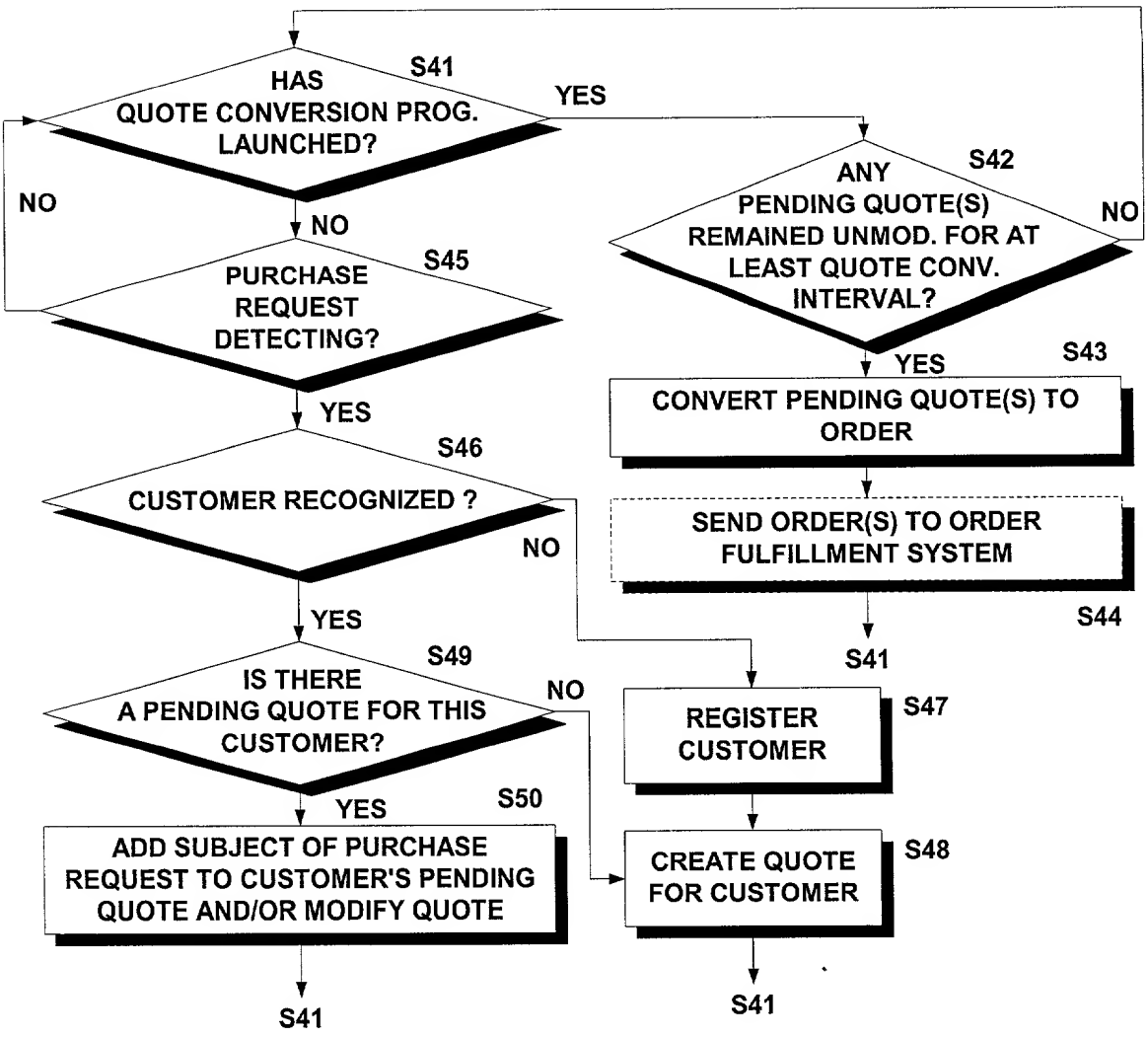
S41
HAS QUOTE CONVERSION PROG. LAUNCHED?
YES
NO
NO
S42
ANY PENDING QUOTE(S) REMAINED UNMOD. FOR AT LEAST QUOTE CONV. INTERVAL?
NO
YES
S43
CONVERT PENDING QUOTE(S) TO ORDER
SEND ORDER(S) TO ORDER FULFILLMENT SYSTEM
S44
S45
PURCHASE REQUEST DETECTING?
YES
S46
CUSTOMER RECOGNIZED ?
NO
YES
S49
IS THERE A PENDING QUOTE FOR THIS CUSTOMER?
NO
YES
S50
ADD SUBJECT OF PURCHASE REQUEST TO CUSTOMER'S PENDING QUOTE AND/OR MODIFY QUOTE
S41
S41
REGISTER CUSTOMER
S47
CREATE QUOTE FOR CUSTOMER
S48
S41

FIG. 4

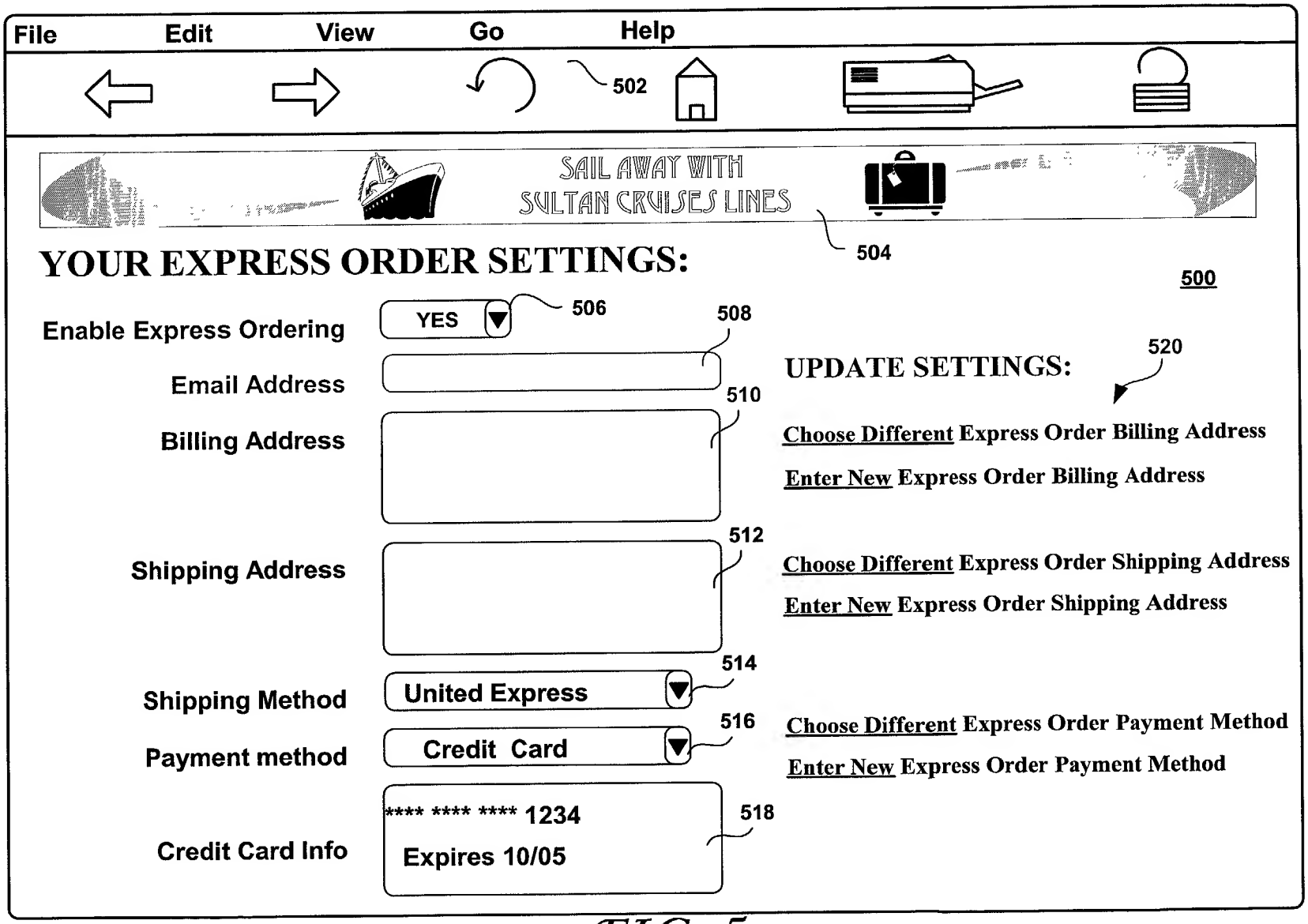
File
Edit
View
Go
Help
502
SAIL AWAY WITH
SULTAN CRUISES LINES
504
YOUR EXPRESS ORDER SETTINGS:
500
Enable Express Ordering
YES
506
508
Email Address
520
UPDATE SETTINGS:
510
Billing Address
Choose Different Express Order Billing Address
Enter New Express Order Billing Address
512
Shipping Address
Choose Different Express Order Shipping Address
Enter New Express Order Shipping Address
514
Shipping Method
United Express
516
Payment method
Credit Card
Choose Different Express Order Payment Method
Enter New Express Order Payment Method
518
Credit Card Info
**** **** **** 1234
Expires 10/05

FIG. 5

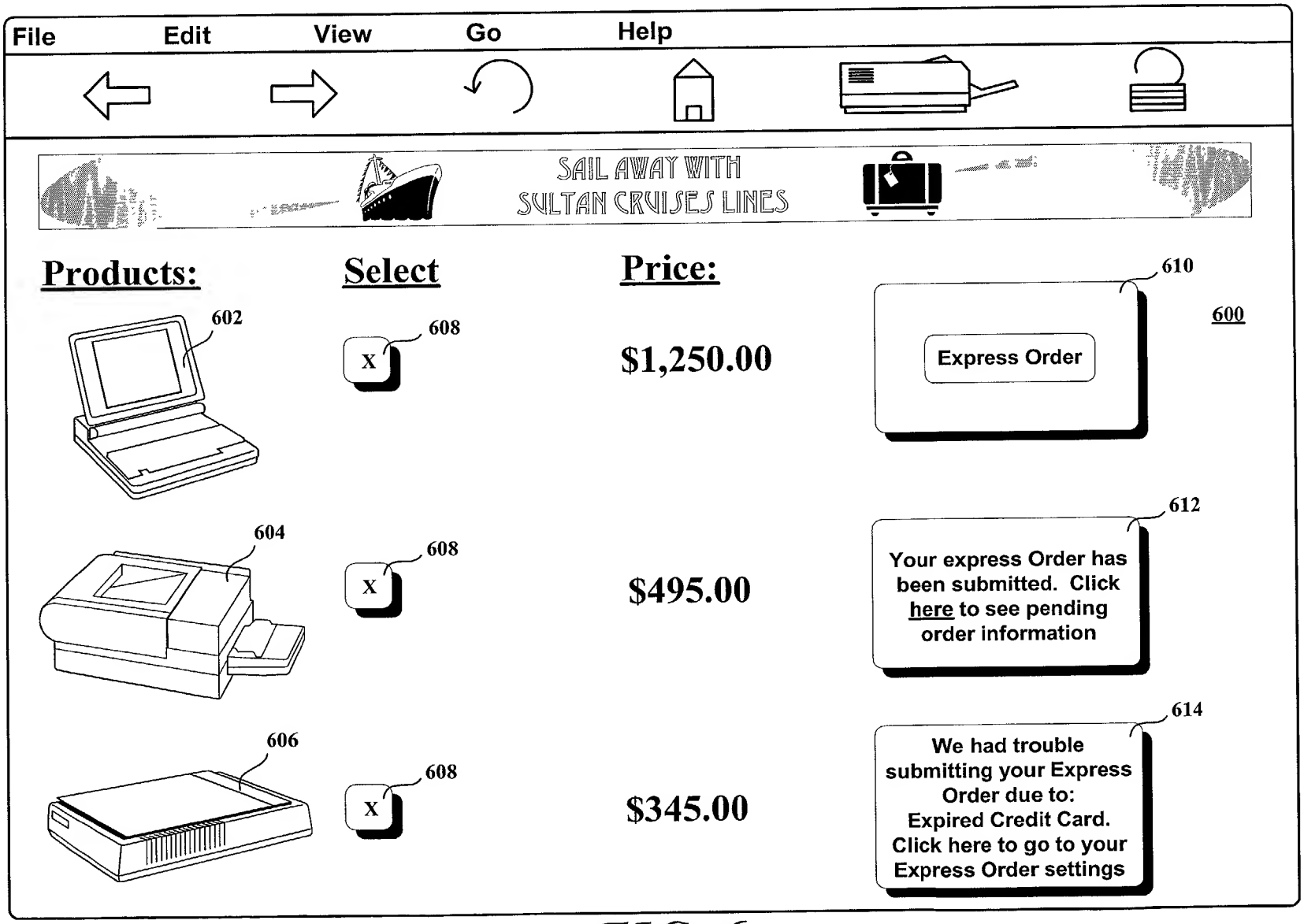
File
Edit
View
Go
Help
SAIL AWAY WITH
SULTAN CRUISES LINES
Products:
Select
Price:
600
602
604
606
608
608
608
$1,250.00
$495.00
$345.00
610
Express Order
612
Your express Order has been submitted. Click here to see pending order information
614
We had trouble submitting your Express Order due to: Expired Credit Card. Click here to go to your Express Order settings

FIG. 6

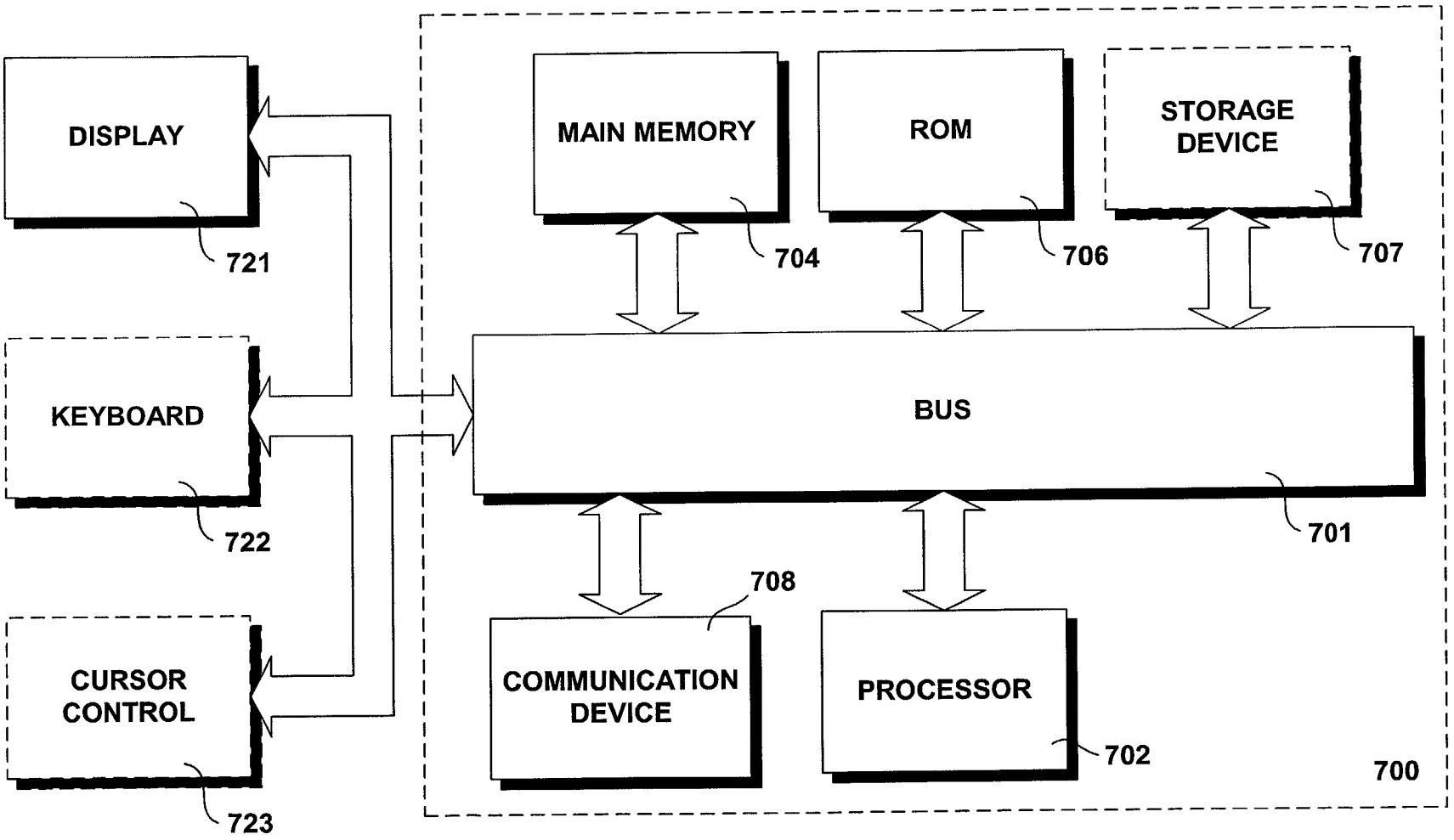
DISPLAY
721
KEYBOARD
722
CURSOR CONTROL
723
MAIN MEMORY
704
ROM
706
STORAGE DEVICE
707
BUS
701
708
COMMUNICATION DEVICE
PROCESSOR
702
700

FIG. 7

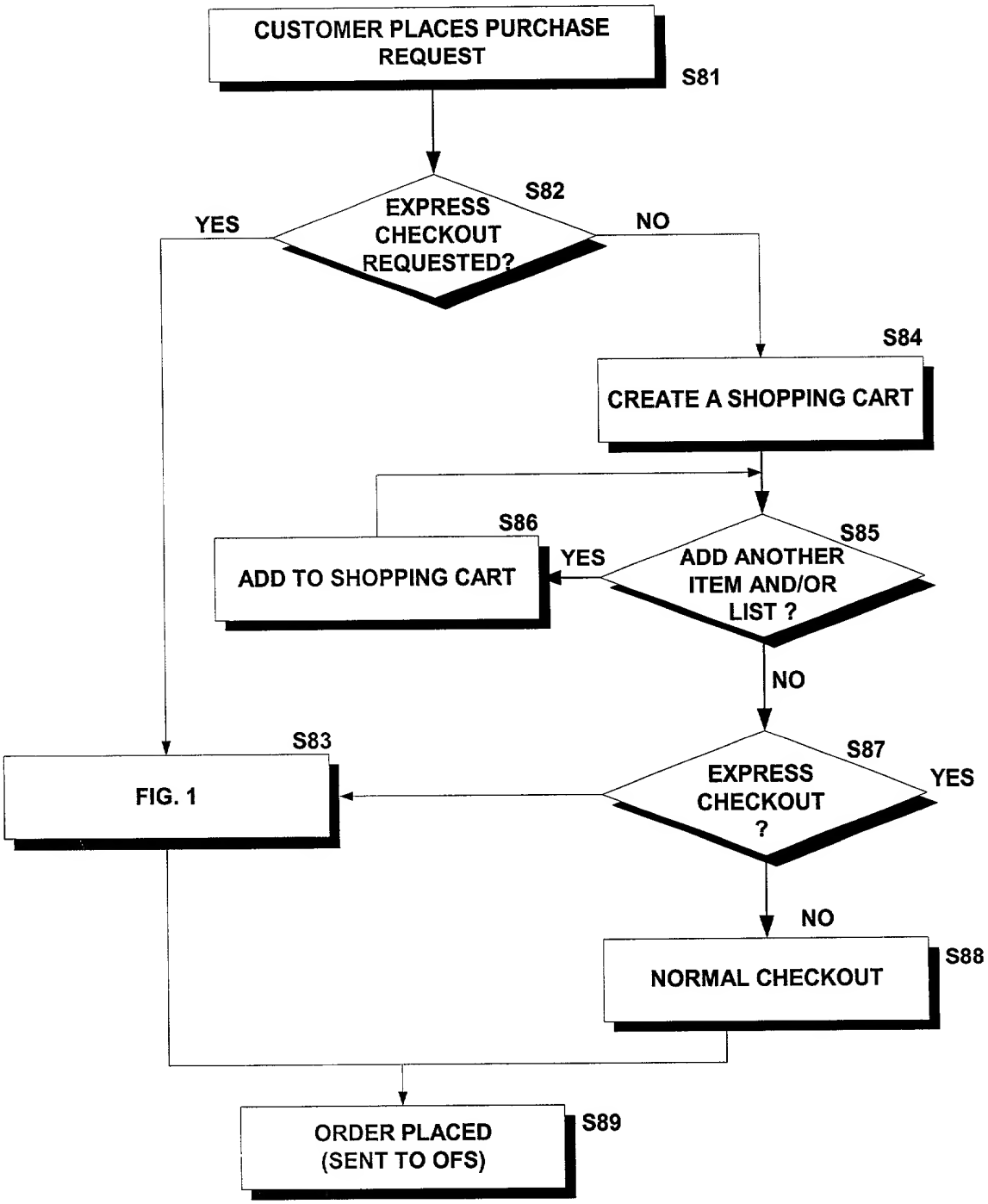
CUSTOMER PLACES PURCHASE REQUEST
S81
EXPRESS CHECKOUT REQUESTED?
S82
YES
NO
S84
CREATE A SHOPPING CART
S86
ADD TO SHOPPING CART
YES
S85
ADD ANOTHER ITEM AND/OR LIST ?
NO
S83
FIG. 1
S87
EXPRESS CHECKOUT ?
YES
NO
NORMAL CHECKOUT
S88
ORDER PLACED (SENT TO OFS)
S89

FIG. 8

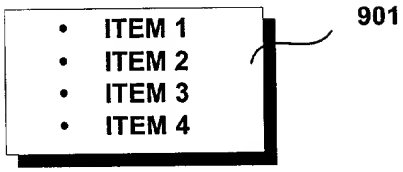

FIG. 9

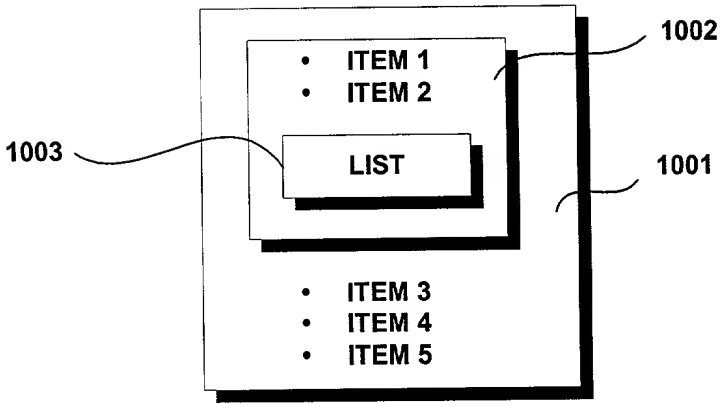

FIG. 10

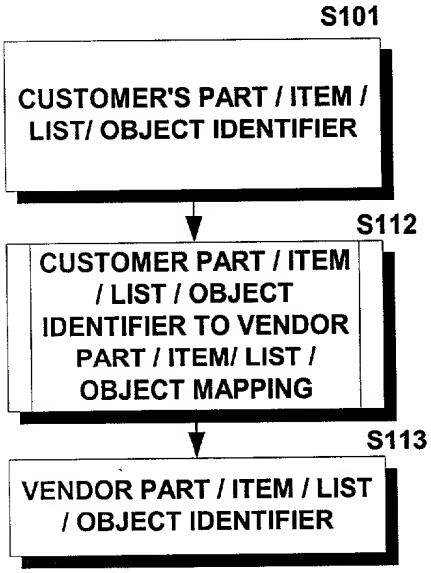

FIG. 11